

## NO WRONG DOOR RESOURCE TEAM

### Minutes May 14, 2008

1. Announcements:
  - Molly Huffstetler has resigned her position as the No Wrong Door Coordinator. The position has been advertised and closes this Friday.
2. Up-Date:
  - RFP for the NWD Tools: Five proposals were submitted from interested vendors and three were chosen to be considered. They are RTZ Associates, Peer Place, and Synergy-Harmony. They each demonstrated their products to the evaluation team members of the RFP and several Area Agencies on Aging from the implementation sites. VDA is hoping to make a selection by the end of this month.
  - Medicaid Application: The electronic Medicaid Application is still on target to be released for a pilot run in late September. There is a very specific technical language that the application must be written in and the current vendor does not have programmers able to write in that language. This may delay the roll-out of the electronic version. Easy Access will link to the PDF version until the electronic version is operable.
  - *Virginia* Easy Access Portal: The portal is on schedule to be available for use by the end of May. We are hopeful that the Governor will launch the site in a more public way in June.
  - ADRC Grant: There is a new ADRC grant opportunity through CMS that Virginia is well positioned to apply for. There are two parts to the grant: Hospital Discharge Planning (up to \$800,000) and ADRC Expansion and Enhancement (\$300,000 to \$500,000). We are excited about the possibility of Virginia receiving this grant. We will need much of this funding to continue the development of the current technology. However, there will still be a substantial amount of funding for new activities. A planning meeting will be held on May 21<sup>st</sup> to begin discussion of how we want to shape the grant.
3. VirginiaNavigator  
Katie un-veiled the new VirginiaNavigator website. It is titled "VirginiaNavigator for Easy Access". It has the same look and feel as *Virginia* Easy Access as well as the same left navigation bar. The site is very simple with search options written in person-centered language. Kudos to Katie and SeniorNavigator staff!!
4. Next Steps in Planning the No Wrong Door Initiative:  
The Resource Team discussed several topics that need to be addressed in order to meet the requirements of the grant. Members posed questions and

provided clarification about the topics and what should be included in the Charge for the subcommittees. The topics included:

- Use of the Tools
- SeniorNavigator Centers
- Streamlining Medicaid and other service eligibility benefits
- Education/Marketing for the No Wrong Door Initiative
- Statewide Expansion
- Sustainability of the initiative
- Expansion to other populations
- Connection to other state initiatives (Emergency Preparedness, Legal Services, etc.)
- Local Streamlining Processes

Over the next 6 to 8 months, the members chose to work on:

- Use of the tools
- Streamlining Medicaid and other service eligibility benefits
- Education/Marketing for the No Wrong Door initiative

Small work groups will be formed to develop plans around these issues.

**Resource Team members should let Debbie know what group you are interested in and other people you know that are knowledgeable about the topic that should be tapped for participation on the work groups.**

5. Report from the Implementation Sites:

Paul Lavigne reported from the Implementation Sites of the No Wrong Door Initiative. The sites are at different stages of implementation. All are committed to furthering the initiative and providing leadership in their area. They will continue to meet at least four times a year to up-date one another on their progress as well as to provide recommendations and pose questions for VDA and the Resource Team.